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NEWS FLASH: THE NEW NEWSLETTER!

This issue of *Updates* is the second on-line issue published this year. The Board has heard from many licensees and registrants that the newsletter has been missed, and is relied upon as a source of information important to Minnesota's dental professionals. The Board is committed to continuing to provide this resource, and anticipates that future issues will be published with greater frequency.

The newsletter itself — since it is now available only on-line — will change its format somewhat, and provide more of a source of summary information and links to more detailed information elsewhere on the Board's website.

Within the pages of this issue, you'll find the traditional features, including a message from the President, notification of changes or proposed changes in the Minnesota Dental Practice Act, a summary of corrective and disciplinary actions taken by the Board, and other highlights of Board news and activities. This issue also contains a series of Board Resolutions on a variety of topics, intended as an educational resource for dental professionals and the public. The Resolutions address new and emerging technologies and procedures, as well as commonly asked questions. The Resolutions are also posted on our website, where they will be updated as necessary. We hope that you will find them useful.

The Board has published proposed rule changes affecting a wide variety of practice areas, including changes in definitions,

licensure of internationally educated dentists, conscious sedation regulations, professional development, and delegation of duties to allied dental staff. The proposed rules have been drafted and revised over the past year, and are now available for public comment. The public comment period is one phase of a long process to ensure that proposed rules are relevant and appropriate. The Board supports the proposals, but reminds licensees and registrants that the current rules are enforced until the proposed rules actually become adopted... which is not anticipated for many more months.

The Board is also encouraging on-line renewals. We will be using post card reminders to inform you that your license or registration is nearing expiration (the expiration date is also printed on your renewal certificate). You may renew on-line 24 hours a day, and there is no additional cost to do so. Many other Boards have experienced upwards of 80% of licensees renewing on-line rather than by mail, with significant cost-savings and convenience.

We'd like to be able to notify you by e-mail as the Board publishes each newsletter or other important information. In order to do so, we'll need you to provide us with a current e-mail address. If the Board does not have your e-mail address at this time, please submit it to us by going to the on-line change of address form.

Thank you very much. Please let your colleagues know that on-line is the way to go!

MESSAGE FROM THE PRESIDENT

Linda Boyum, RDA



The past several months at the Board of Dentistry, office staff and Board members have been predictably busy and fully involved in the process of licensing, complaint resolution and continued competency. The implementation of the Professional Development rules in January 2005 brought forth the opportunity to provide

additional clarification and education to the dental professions. Several Board staff, Board members, and the Executive Director made themselves available to present continuing education seminars on the new rules. The consensus of presenters has been that licensees and registrants are quickly adjusting to the change. Various courses throughout the state are being offered that include the Core Subjects, and the Board website is your source for the Self-Assessment.

As reported in the last issue of *Updates*, rulemaking is proceeding on the application for licensure of Internationally Educated Dentists (IEDs), general anesthesia/conscious sedation, and new duties and levels of supervision for registered dental assistants and dental hygienists. We have reached the steps in the process which provide opportunities for public input, so watch for information on the Board website and in the State Register to keep apprised of this progress.

Under direction from the Legislature, the Board has been reviewing credentials from IEDs interested in obtaining Minnesota licensure since 2001. The Board has been challenged to determine whether an applicant's education is equivalent to that provided at an accredited school. In an example of how the state's, the Board's, and the University's needs can align, the University of Minnesota has initiated a program for IEDs that will integrate a select group of applicants into years 3 and 4 of the School of Dentistry program. Successful completion of the program UMP PASS—will lead to the awarding of a DDS degree. This is a huge step in Minnesota's efforts to ensure quality education and competence of its dental professionals.

The Policy Committee, under the chair of Dr. Ron King, has developed "educational handouts" that have been adopted as *Resolutions of the Board* for publication on the Board website. The material incorporates frequently asked questions into informational reading designed to address answers and/or suggestions to topics that are not specifically identified in rule. The intent of the Board of Dentistry in utilizing this format is for informational purposes only and they are not to be construed as law.

On November 18, 2005, the Board of Dentistry hosted a reception in honor of Board Members who have recently completed or are nearing completion of their terms. Traditionally, this is a time when current Board members and guests pay tribute to the dedication and commitment of our former colleagues. At this year's event, we celebrated two eight-year terms on the Board and one two year term. Please help us congratulate Dr. Freeman Rosenblum, Dr. Susan Gross, and Dr. Lewis Pierce for their esteemed service on the Minnesota Board of Dentistry. Additionally, Dr. Annie Thelen completed four years of service on the Board, but was unable to attend this event.

Dental professionals and members of the general public are welcome at our public meetings, and invited to consider becoming Board members. A background document what becoming a Board member entails will be posted on the Board's web site soon. The web site is becoming more interactive, with the newsletter, renewals, license verification, self assessments, and many other features now on-line. The Board of Dentistry is progressively moving toward the future!

Lerda R. Bayum

Newly Elected Officers

Officers of the Board, elected to one-year terms beginning January 20, 2006, will be:

PRESIDENT: Mark W. Harris, D.D.S. VICE PRESIDENT: John Bengtson, D.D.S. SECRETARY: Dean J. Singsank, D.D.S. PAST PRESIDENT: Linda Boyum, R.D.A.

REQUEST FOR COMMENTS...

on Proposed Amendments to Rules Governing Licensure of Internationally Educated Dentists, Terms and Renewal of Licensure and Registration, Administration of General Anesthesia, Conscious Sedation, and Nitrous Oxide Inhalation Analgesia, Professional Development, Audit Process of Portfolio, Registered Dental Assistants, and Dental Hygienists, *Minnesota Rules*, 3100.0100, 3100.1400, 3100.1450, 3100.1700, 3100.3600, 3100.5100, 3100.5300, 3100.8100, 3100.8500, and 3100.8700.

Subject of Rules. The Minnesota Board of Dentistry requests comments on its proposed amendments to rules governing definitions; licensure by credentials; licensure of internationally educated dentists; renewal procedures; administration of general anesthesia, conscious sedation, and nitrous oxide; professional development; auditing of professional development portfolios; duties and levels of supervision relating to dental hygienists, registered dental assistants, and dental assistants with a limited registration; and other minor technical corrections in certain rules. The board is considering changes to these various rules which range from minor technical changes to necessary comprehensive changes. *See* Rules Draft below.

Persons Affected. The proposed rules would likely affect dentists, dental hygienists, registered dental assistants, and dental assistants with a limited registration; also impacted by the rule changes would be internationally educated dentists.

Statutory Authority. *Minnesota Statutes*, section 150A.04, subd 5, authorizes the board to adopt rules to carry out and make effective the provisions and purposes of sections 150A.01 - 150A.12, in accordance with Chapter 14.

Public Comment. Interested persons or groups may submit comments or information to the agency contact person listed below on these proposed rules in writing or verbally until 4:30 p.m. on February 3, 2006. The board shall direct all comments to the board's Executive Committee for review. The board's Executive Committee will schedule a public meeting during the comment period.

Rules Draft. The Minnesota Board of Dentistry has prepared and posted a draft of the proposed rule changes on the board's official website. The website address is www.dentalboard.state.mn.us. Persons interested in a paper copy of the draft of rule changes should contact the agency directly.

Agency Contact Person. Written comments, questions, or requests to receive a draft of the rules and requests for more information on these proposed rules should be directed to: Kathy Johnson at Minnesota Board of Dentistry, 2829 University Avenue SE, Suite 450, Minneapolis, Minnesota 55414-3249, **phone:** (612) 617-2554 or (888) 240-4762 (outside metro), **FAX:** (612) 617-2260, or directed by **e-mail:** kathy.t.johnson@state.mn.us. Minnesota Relay Service for hearing impaired: (800) 627-3529.

Alternative Format. Upon request, this Request for Comments can be made available in an alternative format, such as large print, Braille, or cassette tape. To make such a request, please contact the agency contact person at the address or telephone number listed above.

NOTE: Comments received in response to this notice will not necessarily be included in the formal rulemaking record submitted to the administrative law judge if and when a proceeding to adopt rules is started. The agency is required to submit to the judge only those written comments received in response to the rules after they are proposed. If you submit comments during the development of the rules and you want to ensure that the Administrative Law Judge reviews the comments, you should resubmit the comments after the rules are formally proposed.

PROFESSIONAL DEVELOPMENT UPDATES

RULES

The new rules regarding professional development are presently in effect; these changes affect all regulated dental professionals. The Board recommends everyone review the previously mailed Summer 2004 Updates newsletter, as there is a lot of detailed information regarding the new rules. In addition, we encourage you to visit our web site (http://www.dentalboard.state.mn.us) as we frequently update information.

CPR

Reminder: the new CPR requirement pertains to ALL regulated dental professionals; this includes registered dental assistants. Regulated dental professionals must have their CPR certification in a healthcare provider/professional rescuer course or equivalent by their next renewal dates. Once certified, licensees and registrants must maintain a current certification. If this necessitates taking the course more than once per biennium, hours for each course qualify as fundamental credit. However, a CPR course may not count towards the core competency area of management of medical emergencies.

PREVIOUS CREDITS

All Professional Development credits from the previous 5-year cycle transfer into the current 2year biennial cycle. The Board sent transcripts to all dental professionals in February 2005 reflecting the credits recorded with the Board for the previous 5year cycle. This transcript should be placed into the individual's portfolio as proof of the credits earned. If you did not receive a transcript from the Board, that would be because you had no credits recorded with the Board. If you have credits that were not reflected on your transcript, you will need to contact the sponsor for appropriate documentation to put into your portfolio. If you no longer have the transcript, you may send a written request to the Board office along with a check or money order in the amount of \$5 made out to the Minnesota Board of Dentistry. For those who ended a 5-year cycle June 30, 2004, you would have started a new 5-year cycle July 1, 2004 under the old rules, as the new rules were not in effect yet. If you have taken credits since that date, you may apply them to your current 2-year cycle.

PROFESSIONAL FIRMS FILED UNDER CHAPTER 319B

The Board of Dentistry currently has 900+ active professional corporations/firms on file. If you are a firm owner filed with the Secretary of State, you may also need to register your firm with the Board of Dentistry.

According to the Professional Firms Act, Minnesota Statutes Chapter 319B, if a dentist incorporates for the purpose of providing a professional service as defined in the act, the dentist is required to incorporate under the provisions of Chapter 319B.

Minnesota Statute 319B.11, Subd 3:

No professional firm may furnish professional services within Minnesota until the firm files with each board having jurisdiction over the pertinent professional services.

If you need to file your corporation with the Board, you must submit the following:

- 1. A copy of the <u>Certificate of Incorporation</u> as issued by the Secretary of State
- 2. A copy of the <u>Articles of Incorporation</u> as provided to the Secretary of State and
- 3. A <u>list of all shareholders and officers</u> of the professional firm and their credentials

Upon receipt of these documents, the Board will create a file for your corporation. The initial filing fee of \$100 is due the January 1 after the year of incorporation. Every fall thereafter, an annual renewal form will be sent to the corporation, requiring a representative of the corporation to update the Board of any corporation changes and submit the \$25 annual renewal fee.

Upon dissolution, you will be required to submit to the Board a copy of the Certificate of Dissolution along with the \$25 fee for the last year of incorporation. Until you have officially dissolved your corporation with the Secretary of State, you are obligated to pay the annual renewal fee.

If you have questions regarding chapter 319B you may want to contact an attorney, the Minnesota Secretary of State – corporate division, or you may access chapter 319B on the Board's web site. www.dentalboard.state.mn.us.

Changing Your Name?

When submitting a name change request to the Board, please be sure to include a copy of the legal document (marriage license, divorce decree, etc.).

Rules Information - Rulemaking Mailing List

If you wish to be placed on the rulemaking mailing list maintained at the Board office to receive information on proposed rules, please notify the Board office IN WRITING. The Board will not be able to accept requests made by an organization or association for all their members.

AADA President!!!



Marshall Shragg, the Board's Executive Director, has been elected president of the national association for dental board executives. The American Association of Dental Administrators (AADA) is comprised of the executive directors of dental boards from throughout the United States, Puerto Rico and the Virgin Islands. AADA's goals are:

- to share and distribute information, procedures, policies and techniques necessary to effectively and efficiently administer dental licensing, testing and/or disciplinary boards, and
- to study, review, evaluate, and address uniform avenues in administration of board operations.

Marshall, who has just completed his 5th year with the Minnesota Board of Dentistry, will serve his term as AADA president through the organization's October 2006 annual meeting in Las Vegas.

DISCIPLINARY ACTIONS

Mahmoud El Deeb, D.D.S.

Voluntary Surrender of License Edina, MN 4/1/2005

Chastity Michelle Fuller, R.D.A.

Conditional Registration Oakdale, MN 9/9/2005

Donald Garon, D.D.S.

Unconditional License Plymouth, MN 9/05/2005

Steven Gunberg, D.D.S.

Voluntary Surrender of License International Falls, MN 4/1/2005

James O. Harvey, D.D.S.

Stayed Suspension St. Paul, MN 6/17/2005

Bruce D. Larson, D.D.S.

Voluntary Surrender of License Worthington, MN 6/17/2005

Michael Mattingly, D.D.S.

Conditional License Minneapolis, MN 4/1/2005

Craig Mrosak, D.D.S.

Temporary Revocation of Stay of Suspension, Imposition of Suspension – 06/14/05 Findings of Fact, Conclusions, and Final Order (to reinstate Stayed Suspension) - 6/22/05 Cambridge & Cook, MN

John Muller, D.D.S.

Cease Using Conscious Sedation Clearwater, MN 6/17/2005

Richard Riemenschneider, D.D.S.

Summary Suspension and Notice of Hearing Princeton, MN 12/22/2005

William Rolfe, D.D.S.

Amended Conitional / Limited License Hopkins, MN 11/18/2005

Ronald L. Ruggiero, D.D.S.

Conditional License Chanhassen and Waconia, MN 6/17/2005

Richard J. Swenson, D.D.S.

Voluntary Surrender of License Eden Valley, MN 11/18/2005

Dennis R. Trampe, D.D.S.

Voluntary Surrender of License St. Paul, MN 11/18/2005

Definition of Terms:

- Conditional License licensee may continue to practice but must meet specific conditions of Order.
- <u>Limited License</u> licensee may continue to practice but may not perform certain procedures specified in the Order.
- <u>Suspended License</u> licensee may not practice for a specified length of time or until certain conditions are met.
- <u>Unconditional license/registration</u> all terms of the Order have been met, the individual's license/registration is fully restored, and s/he may practice without special conditions or restrictions.
- <u>Voluntary Surrender</u> the individual can no longer practice, as they have agreed to surrender their license as a means to resolve the violations found in their practice by the Board.

Note: The full text of orders enacted since 9/9/02, may now be viewed on the Board's web site. Go to dentalboard.state.mn.us, click on "Disciplinary Actions," under Complaint / Compliance.

AGREEMENTS FOR CORRECTIVE ACTION JANUARY 2005 — OCTOBER 2005

The Minnesota Board of Dentistry has determined that there may be an educational benefit to publishing summaries of allegations that have led to an Agreement for Corrective Action (ACA). ACAs are classified as public documents, but are not disciplinary, and are not reported to the National Practitioner Data Bank. The following summaries include the allegations and the resolution of the complaints, but do not identify the licensee/registrant. The profession and effective date of the Agreement are included for reference.

Profession	Violation(s)	Remedy(s)
Dentist	Failure to make/maintain adequate dental records	Coursework Required:
eff. 1/20/05	 failed to provide or document an adequate diagnosis and treatment plan prior to placing a bridge 	comprehensive diagnosis and treatment planning course (dental patient management)
		Report Submitted: incorporation of knowledge gained into practice
<u>Dentist</u>	Failure to make and/or maintain adequate dental	Coursework Required:
eff. 1/25/05	records	 independent study course on management of patient records (UofM CDE)
		Report Submitted: incorporation of knowledge gained into practice
Dentist	Lewd and unprofessional behavior	Coursework Required:
eff. 1/28/05	inappropriate (sexual) comments to patients	individualized professional boundaries course
		Report Submitted: incorporation of knowledge gained into practice
Dentist	Substandard periodontal care and recordkeeping	Coursework Required:
eff. 3/04/05	 failed to perform or document periodontal 	•≥ 6 hours of instruction in diagnosing and documenting
	probing, full mouth radiographs necessary for	periodontal treatment
	diagnosis, and provided no rationale for decision to extract teeth	 independent study course on management of patient records (UofM CDE)
	Substandard diagnostic and operative care failed to diagnose and/or treat a carious tooth	Reports Submitted: incorporation of knowledge gained into practice
	Substandard recordkeeping	Submit copies of new forms used for improved patient records
<u>Dentist</u> eff. 3/09/05	Failure to make/maintain adequate dental records Informed consent not obtained or documented type and amount of local anesthetic not charted prescription instructions not noted N2O duration not charted for sutures placed not charted procedures not accurately documented failed to provide or document an adequate diagnosis or treatment plan failed to obtain or document a full mouth perio probing Inappropriately refilled a prescription for narcotics	Coursework Required:
	Made inappropriate comments re: financial status of patients	
<u>Dentist</u>	Failure to make/maintain adequate dental records	Coursework Required:
eff. 3/14/05	informed consent not obtained or documented	comprehensive recordkeeping course
		Report Submitted: incorporation of knowledge gained into practice

Profession	Violation(s)	Remedy(s)
<u>Dentist</u> eff. 5/09/05	Permitted an unregistered dental assistant to perform services beyond those allowed under MR	Complete 20 hours of unpaid community service at a voluntary dental access clinic
	3100.8400	Reports Submitted: delineation of procedures an RDA and an unregistered assistant are permitted to perform under various levels of supervision, and how this knowledge gained will be incorporated into practice—to be read and signed by all staff members in the practice written office protocol established regarding review and display of appropriate credentials for all staff members, to include display of renewal certificates Submit photograph documenting public display of all staff's certificates of licensure and registration and current renewal certificates
		Take Jurisprudence exam and achieve ≥ 75%
2 Dentists eff. 5/10/05 eff. 5/11/05	Permitted an unregistered dental assistant to perform services beyond those allowed under MR 3100.8400	Reports Submitted: delineation of procedures an RDA and an unregistered assistant are permitted to perform under various levels of supervision, and how this knowledge gained will be incorporated into practice— to be read and signed by all staff members in the practice written office protocol established regarding review and display of appropriate credentials for all staff members, to include display of renewal certificates
		Submit photograph documenting public display of all staff's certificates of licensure and registration and current renewal certificates
Donatol	Deufenment annihana kannand than a allamad in MD	Take Jurisprudence exam and achieve ≥ 75%
Dental Assistant eff. 5/12/05	Performed services beyond those allowed in MR 3100.8400 as an unregistered dental assistant prior to obtaining registration	Report Submitted: delineation of procedures an RDA is permitted to perform under various levels of supervision, and how this knowledge gained will be incorporated into practice
		Take Jurisprudence exam and achieve ≥ 75%
Dental Assistant eff. 7/28/05	Performed services beyond those allowed in MR 3100.8500 for a registered dental assistant scaling	Report Submitted: delineation of procedures an RDA is permitted to perform under various levels of supervision, and how this knowledge gained will be incorporated into practice
		Take Jurisprudence exam and achieve ≥ 75%
Dental Assistant eff. 8/18/05	Performed services beyond those allowed in MR 3100.8500 for a registered dental assistant use of high speed handpiece to remove temporary restoration	Report Submitted: delineation of procedures an RDA is permitted to perform under various levels of supervision, and how this knowledge gained will be incorporated into practice
2 Dental	Performed services beyond those allowed in MR	Take Jurisprudence exam and achieve ≥ 75% Report Submitted: delineation of procedures an RDA is permitted
Assistants eff. 8/18/05 eff. 8/30/05	3100.8500 for a registered dental assistant cemented/re-cemented loose orthodontic bands and or brackets	to perform under various levels of supervision, and how this knowledge gained will be incorporated into practice
		Take Jurisprudence exam and achieve ≥ 75%
3 Dentists eff. 9/16/05 and	Practice without license:	Complete 20 hours of unpaid community service at a voluntary dental access clinic
eff. 9/20/05		Submit protocol for maintaining subsequent continuity of license
Dout-I	Departing without line	Take Jurisprudence exam and achieve ≥ 75%
<u>Dental</u> <u>Hygienist</u> eff. 9/19/05	Practice without license:	Complete 20 hours of unpaid community service at a voluntary dental access clinic
	,	Report Submitted: protocol for maintaining subsequent continuity of license
		Take Jurisprudence exam and achieve ≥ 75%

Profession	Violation(s)	Remedy(s)
<u>Dentist</u> eff. 9/20/05	Permitted a dental assistant to practice without confirming attainment of registration/display of registration certificate	Report Submitted: written office protocol established regarding review and display of appropriate credentials for all staff members, to include display of renewal certificates
		Submit photograph documenting public display of all staff's certificates of licensure and registration and current renewal certificates
<u>Dental</u> <u>Assistant</u> eff. 9/20/05	Practice without registration:	Complete 20 hours of unpaid community service at a voluntary dental access clinic
		Report Submitted: protocol for maintaining subsequent continuity of registration
		Take Jurisprudence exam and achieve ≥ 75%
<u>Dental</u> <u>Hygienist</u> eff. 9/26/05	Impairment due to physical limitations of physical illness (stroke)	Submit quarterly reports regarding current work and health status to ensure ability to safely perform dental hygiene duties
<u>Dentist</u> eff. 10/10/05	Failure to make/maintain adequate dental records medical history not updated failed to provide or document a treatment plan informed consent not obtained or documented did not sign or initial records indicating treatment	Coursework Required: •full day risk management course emphasizing accurate and complete recordkeeping •independent study course on management of patient records (UofM CDE)
	provider	Reports Submitted: incorporation of knowledge gained into practice
		Comply with unannounced recordkeeping inspection
<u>Dentist</u> eff. 10/12/05	Failure to make/maintain adequate dental records medical histories not updated no initial diagnosis for perio conditions noted informed consent not obtained or documented failed to complete or document adequate clinical examination, including noting existing	Coursework Required: •full day risk management course emphasizing accurate and complete recordkeeping •independent study course on management of patient records (UofM CDE)
	restorations, oral hygiene instruction, and placement of dental sealants	Reports Submitted: incorporation of knowledge gained from coursework into practice; additional report regarding proper coding and billing of crown and bridge services
	Improperly coded procedures including prophies, crowns, and comprehensive oral examinations	Comply with unannounced recordkeeping inspection

BOARD RESOLUTIONS: EDUCATIONAL MATERIALS

The Board's Policy Committee, chaired by Ron King, DDS, has explored a number of issues that generate frequent calls to the Board. In response, they have generated educational materials that have been adopted as BOARD RESOLUTIONS, intended to provide additional perspective on how the Board typically responds to those concerns.

The Board Resolutions are informational only, and do not carry the enforceability of Statute or Rule. Many of the Resolutions refer directly to the applicable law or rule, however. Where possible, the Resolutions contain direct links to the source material. As of this time, the Board has approved several Resolutions which are posted on the Board's web page, and provide background on the following topics:

- Recordkeeping
- Informed Consent
- Transfer of Health Records
- Facial Cosmesis and Pain Management
- Delegation of Duties

- Caries Detection by Laser Fluorescence
- Diet Appliances
- Phlebotomy
- · Insurance and Billing Issues, and
- Common Questions

UPCOMING BOARD AND COMMITTEE MEETINGS

Executive Committee Licensure & Credentials Complaint Committee "B" **Board Meeting**

Complaint Committee "A" Complaint Committee "B" Licensure & Credentials Board Meeting

Complaint Committee "A"

1/27/06, 8:00 am 2/24/06, 8:00 am 2/28/06, 8:00 am 3/1/06, 8:00 am 3/24/06, 8:00 am CLOSED CLOSED CLOSED CLOSED OPEN

Joint Complaint Committee 1/20/06, after Exc Mtg OPEN

NOTE: The Board office will be closed on 12/26/05, 1/2/06, 1/16/06 and 2/20/06 for legal holidays.

NAME AND/OR ADDRESS CHANGE

If you have a name or address change you <u>must</u> inform the Board in writing within 30 days of the change. A name change requires that you submit a copy of the appropriate legal document supporting the change. Practicing dentists are required to have their primary practice address on record with the Board. All others may list a home address. Note: Your name and address are public information.

Name (last, first, middle)	Former Name (if applicable)	
Old Address	New Address (if applicable)	
Street:	Street:	
City/Town:	City/Town:	
State:	State:	
Zip Code:	Zip Code:	
MN Dental License/Registration Number:	Daytime Phone Number:	
Signature (Required):	Email Address:	
	Effective Date:	

Please cut along dotted line and mail to Board office.

Board Staff	612-617-2250 or 888-240-4762	
Marshall Shragg	Executive Director	
Julie Jeppesen	Administrative Assistant	
Mary Dee Liesch	Complaint Unit Supervisor	
Deborah Endly	Compliance Officer	
Judith Bonnell	Complaint Analyst	
Kathy Johnson	Legal Analyst	
Joyce Nelson	Licensure & Prof. Dvlpmt. Administrator	
Amy Johnson	Licensing & Prof. Dvlpmt. Analyst	
Paul Kukla	Dental Consultant	
Sheryl Herrick	Office Manager	
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